



## **Rules of engagement**

Our community guidelines are here to ensure the platform is a safe space for everyone to use. West Oxfordshire District Council encourages positive online behaviour. As a platform for discussion and sharing information, views on certain topics may differ from yours. Posts from individuals represent personal views and may not reflect the views of the Council or any other organisations involved.

### **Posting content:**

- Be kind, courteous and treat others with respect, even if their views differ from your own.
- Check any information that you share is from a reliable source. If you are unsure of the accuracy of the information, post it for discussion rather than as a statement.
- Do not post any personal information that may identify you or another individual, including home addresses, social media accounts or personal phone numbers. Only share information you have consent to share.
- Only post relevant external links/videos/photos and provide short descriptions to help others know if the content will be useful to them.
- Ensure posts are free from: personal attacks, discriminatory or abusive comments, profanity or offensive language, and marketing or advertising material.

### **Unacceptable content and behaviour:**

- Personal attacks, insults, and abusive or discriminatory comments.
- Content which is illegal, racist, sexist, homophobic, sexually explicit or suggestive, abusive or otherwise discriminatory or objectionable.
- Content that promotes personal beliefs in a way that is disrespectful of the choices of others.
- Content that contains advice or content that we believe is damaging, unhelpful or distressing to others.
- Offensive language, including profanity and slurs.

- Marketing or advertising material.
- Personal information that may identify other individuals.
- Copyrighted material.
- Public shaming or “call outs” of council members, staff, other users or members of the public etc. Official complaints about other users should be reported to greenlight moderators/admin.

Any posts or comments which do not adhere to these guidelines will not be tolerated and are likely to be removed. Please review our Terms and Conditions for more information.

### **How do I report an offensive post?**

Click on the three small dots on the top right corner of the post to report it. Please indicate the reason for reporting the content - this will send a notification for the post to be reviewed.

**Disclaimer:** While efforts will be made to check the validity of information being shared and offensive or marketing content will be removed, the Council is not responsible for the accuracy of the content displayed.